

Impact of industrial action on goods movements on 15 March 2023

Good afternoon,

You may have seen reports that more than 100,000 civil service members of the Public and Commercial Services (PCS) union will be going on strike on Wednesday 15 March 2023.

Following a nationwide ballot in February, HMRC members of PCS agreed to industrial action and therefore some HMRC staff will be taking part.

The action will also include UK-based Home Office members, including Border Force staff.

The industrial action is likely to impact the movement of goods through UK ports, airports and Inland Border Facilities on 15 March, as well as those travelling to the UK from UK Border controls in Calais, Dunkirk and Coquelles in Northern France.

Customers may experience delays when contacting the National Clearance Hub (NCH) and Customs & International Trade (CIT) Helpline. There may also be some disruption on the morning of 16 March as business returns to normal.

What you can do

If you are able to move goods outside of this period, then we would advise that you do so. If you cannot delay your movements then please be aware that the industrial action could lead to disruption and delays at ports and Inland Border Facilities (IBFs).

You should be prepared for these delays before starting any movement.

You can also check IBF site availability [online](#).

Regards

Strategic Customer Management team

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